



Pre-Purchase Checklist for Consumers

Centric® and Stop Tech® products are sold through a network of authorized wholesale distributors, retailers, and installers. We do not sell directly to consumers.

Authorized retailers and installers are more than just Internet portals. They provide guidance to customers on the selection and purchase of automotive parts that match the individual's driving conditions and vehicle repair needs.

Please contact the merchant that you purchased your Centric/Stop Tech products from if you have questions regarding returns, exchanges, application, fitment, and other post-sale questions.

Unauthorized retailers and installers may knowingly mislead consumers by:

1. Advertising products for sale using our brand names, but fulfilling orders with another manufacturer's product.
2. Advertising closeout or substantially cheaper merchandise alongside of ours without disclosing that these parts are NOT manufactured by Centric/Stop Tech.
3. Use our part numbers on another manufacturer's products without disclosing to the consumer that these are NOT Centric/Stop Tech parts.
4. Offering for sale pirated goods ("knock-offs") not produced by Centric/Stop Tech.

To protect yourself against fraudulent sales practices and ensure that you only receive authentic Centric/Stop Tech products, you can:

Select a merchant that offers live support and the technical expertise to help you choose the correct product type for your vehicle model and driving conditions.

Select a merchant that offers live after-sales support to assist you with questions about returns, exchanges, or technical issues.

Ask the merchant to provide a written acknowledgement that the products you purchased are authentic Centric/Stop Tech items.

Retain your proof of purchase receipts, product packaging including the 12 digit UPC bar code and part number label, installation instructions and any additional literature supplied in the box. The first 6 digits of the UPC code should always be 805890.